

## Media Release

# Sentosa's Hotels, Attractions and Dining Establishments pledge to remove Single-Use Plastic Bottled Water by end 2023

**Singapore, 15 May 2023** – In collaboration with the World Wide Fund for Nature Singapore (WWF-Singapore), Sentosa Development Corporation (SDC) launched the Sentosa Playbook for Reducing Disposables, the first precinct-level disposables guidebook in Singapore which provides guidance to businesses on the island to help them understand best practices, monitor progress and push boundaries through new sustainable technologies.

In Singapore, each person uses at least one to three plastic takeaways per week, resulting in 473 million plastic disposables used in a year<sup>1</sup>, enough to cover an area three times the size of Sentosa. Members of the Sentosa Carbon Neutral Network (SCNN) which include hotels, attractions and food and beverage (F&B) operators have committed to remove single-use plastic bottled water from guest rooms, dine-in, takeaway, and events settings by the end of 2023. This island-wide policy is estimated to reduce total island bottled water usage by at least two million bottles per year.

Formulated in partnership with WWF-Singapore, the Playbook outlines 16 measures to reduce disposables, grouped into six categories from takeaway bags, food containers to amenity kits, across hotels, attractions, and F&B operators. For more information about the Playbook, please refer to Annex A.

Some key measures undertaken by members of the SCNN are:

**i) Capella Singapore**

The hotel has eliminated single-use plastic bottled water since 2019, saving 80,300 bottles, and removed plastic packaging from in-room amenities such as dental kits and laundry bags.

**ii) Baristart Coffee**

With an app-enabled container programme, the coffee chain has begun a collaboration with Singapore start-up Muuse – short for ‘multiple use’ – which helps patrons reduce their usage of disposable takeaway cups and boxes. Patrons are able to scan QR codes on containers to loan them for free, before returning them for cleaning and sanitisation within 30 days.

**iii) Sentosa Golf Club**

The club has removed all single-use plastic bottled water since 2018, reducing approximately 150,000 single-use plastic bottles annually or approximately three tonnes of single-use plastic bottled water waste per year.

For more information on the measures undertaken by Capella Singapore, the initiative between Baristart Coffee and Muuse, Sentosa Golf Club as well as examples of other initiatives implemented by businesses on Sentosa, please refer to Annex B.

<sup>1</sup> A 2018 Paper by the Singapore Environment Council on *Consumer Plastic and Plastic Resource Ecosystem in Singapore* (<https://sec.org.sg/pdf/reports/new-plastic-economy.pdf>)

Ms Thien Kwee Eng, Chief Executive Officer, Sentosa Development Corporation, said, “Tackling disposables on Sentosa is an essential but arduous task, particularly as businesses in hospitality need to balance sustainability with customer expectations and operational efficiencies. Nevertheless, we hope that through challenging everyone on the island to make the necessary changes together, we can inspire our guests that change in their consumption behaviour is possible. This Playbook will serve to guide island businesses to align their practices with a Sentosa-wide approach towards tackling waste and working towards a Sustainable Sentosa.”

Mr R. Raghunathan, Chief Executive Officer, WWF-Singapore, said, “For businesses to commit to sustainable practices, it is important to bring together relevant stakeholders to collaborate and take collective action. This Playbook provides guidance to businesses on how to effectively and practically integrate sustainability into their daily operations for meaningful impact. We believe that successful implementation in Sentosa will inspire more players in the tourism industry to rethink single-use plastic products and explore innovative sustainability solutions.”

Together with Resorts World Sentosa, Sentosa is the first island destination in Asia to have been conferred the Global Sustainable Tourism Council – For Destinations (GSTC-D) certificate in 2022. It continues to work closely with the SCNN, a carbon neutrality-focused business alliance comprising 25 businesses and partners on Sentosa with the collective carbon output of the alliance now making up 97% of the island’s carbon emissions. Building upon its strong rapport with businesses on and outside the island, SDC also continues to explore more innovative ways of reducing carbon emissions through the launch of meaningful sustainability-focused experiences.

The full Playbook can be downloaded at: <https://go.gov.sg/sentosadisposablesplaybook>

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## About Sentosa

Sentosa, where discovery never ends, is Asia's leading leisure destination and Singapore's premier island resort getaway, located within 15 minutes from the central business and shopping districts. The island resort is managed by Sentosa Development Corporation, which works with various stakeholders in overseeing property investments, attractions development, and operation of the various leisure offerings and management of the residential precinct on the island.

The 500-hectare island resort is home to an exciting array of themed attractions, award-winning spa retreats, lush rainforests, golden sandy beaches, resort accommodations, world-renowned golf courses, a deep-water yachting marina and luxurious residences – making Sentosa a vibrant island resort for business and leisure. Sentosa is also home to Singapore's first integrated resort, Resorts World Sentosa, which operates Southeast Asia's first Universal Studios theme park.

Situated on the eastern end of Sentosa Island is Sentosa Cove, an exclusive waterfront residential enclave bustling with more than 2,000 homes, quayside restaurants, retail and specialty shops. The island is also proud to be home to Sentosa Golf Club and its two acclaimed golf courses, The Serapong and The Tanjong. Sentosa Golf Club has hosted a number of high-profile professional and amateur tournaments, including the Singapore Open and HSBC Women's World Championship, welcoming international star players and world-class golf professionals from across the world.

Welcoming a growing number of local and international guests every year, Sentosa is an integral part of Singapore's goal to be a global destination to work, live and play. For more information, please visit: [www.sentosa.com.sg](http://www.sentosa.com.sg).

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#Sentosa, #SentosaDiscovery, #DiscoveryNeverEnds

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## About Sentosa Development Corporation

Sentosa Development Corporation (SDC) was established on 1 September 1972 as a Statutory Board under the Ministry of Trade and Industry. Its charter since inception has been to oversee the development, management, marketing, and promotion of the island of Sentosa as a resort destination for locals and tourists.

SDC wholly owns its subsidiaries Sentosa Cove Resort Management Pte Ltd and Sentosa Golf Club Pte Ltd. SDC also owns the Singapore Cable Car Sky Network, managed by Mount Faber Leisure Group Pte Ltd, a wholly owned subsidiary which operates as an autonomous commercial arm.

As a testament to its commitment to sustainability, SDC has been conferred the Global Sustainable Tourism Council – For Destinations (GSTC-D) certificate, making Sentosa the first island destination in Asia to receive this accolade.

## Annex A

### Sentosa Disposables Policy

- 1) All SCNN members to implement no single-use plastic bottled water in dine-in, takeaway or events setting<sup>1</sup> by 2023.

<sup>1</sup>Switch to using piped water (e.g. BYO, filtered taps, provision of water jugs) as a priority. FSC-graded tetra-packs will only be accepted if quantities are reduced from the original number of plastic bottled water provided.

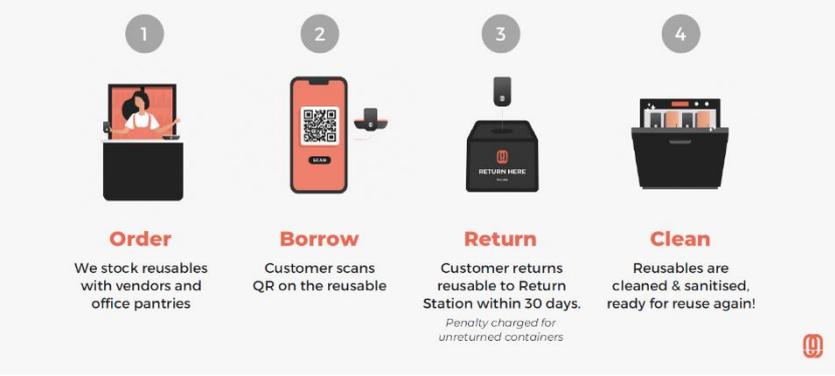
- 2) All SCNN members to implement at least one measure per category by 2023.

Category	Carrier Bags	Takeaway Food Containers	Disposable Tableware for Dine-In	Single-Use Bottled Water	Paper Products	Packaging Waste	Amenity Kit
<b>INTEGRATED RESORT</b>							
<b>HOTELS</b>							
<b>F&amp;B</b>							
<b>ATTRACTIONS</b>							

The full Playbook can be downloaded at: <https://go.gov.sg/sentosadisposablesplaybook>

**Annex B**

**Key Disposables-Focused Initiatives by Members of the Sentosa Carbon Neutral Network (SCNN)**

S/N	SCNN Member	Description and Images of Key Initiatives
1	Baristart Coffee and Muuse	<ul style="list-style-type: none"> <li>Reusable double-walled stainless-steel cups by Muuse to replace disposable cups, through app-powered system</li> </ul> 
2	Capella Singapore	<ul style="list-style-type: none"> <li>All lightings have been converted to LED lighting</li> <li>Room control system to the energy saving mode for unoccupied rooms</li> <li>Removal of plastic packaging from amenities – e.g. bamboo dental kits, room slippers in linen bags</li> <li>In-room dining menus have been replaced with digital menus on tablets</li> <li>Water flow restrictor for all bathtubs and basins</li> </ul>
3	Sentosa Golf Club	<ul style="list-style-type: none"> <li>Deployment of food waste digester</li> <li>Deployment of horticulture waste digester - an estimated one tonne of horticulture waste is generated at Sentosa Golf Club per month, mainly from grass, trees, and dried leaves.</li> <li>Removal of all single-use plastic bottled water since 2018, reducing approximately 150,000 single-use plastic bottles annually or approximately three tonnes of single-use plastic bottled water waste per year</li> </ul>
4	Sofitel Singapore Sentosa Resort & Spa	<ul style="list-style-type: none"> <li>Luxury amenities with 100% recyclable dispensers and pumps for the shampoo, conditioner, body wash, and body lotion</li> </ul>
5	Resorts World Sentosa	<ul style="list-style-type: none"> <li>Since 2018, RWS has embarked on efforts to progressively phase out single-use plastic items, including straws, bottled water, takeaway food containers and tableware as much as possible, collectively reducing over 100 tonnes of plastic waste each year</li> <li>Photovoltaic solar farm which spans about 4,500 square metres and generated 657,445 kWh of energy in 2020 – enough to power about 155 four-room HDB flats for a year</li> <li>Four onsite food waste digesters which reduce the volume of waste, save approximately 72,000 plastic bin liners on an annual basis.</li> </ul>
6	Far East Hospitality	<ul style="list-style-type: none"> <li>Oasia Resort Sentosa: refillable water bottles and filtered water to replace single-use plastic bottled water</li> </ul>

		<ul style="list-style-type: none"><li>• The Outpost Hotel Sentosa and Village Hotel Sentosa: in-room Hyflux filtered water taps to replace single-use plastic bottled water</li><li>• The Barracks Hotel Sentosa: provision of still and sparkling water in glass bottles</li></ul> <p>From May 2023 onwards, The Outpost Hotel Sentosa and Oasia Resort Sentosa will be switching out the individually-bottled shower amenities to wall-mounted containers in all guest rooms.</p>
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